


DATA PRIVACY PROTECTION POLICY

DISCLAIMER

This Policy is the sole property of MASSIF TRADING LLC (MASSIF TRADING) and is meant exclusively for its internal use. It is strictly forbidden to make or reproduce a copy of this Policy in any form, in part or in whole, without the prior written consent of the Owner/ Senior Management.

Prepared by:	Legal and Compliance Officer		
Approved by:	Managing Director		
Effective Date	15 July 2022		
Version Number	00		Revision Date

Revision History

Date	Version	Comments (including Review History)
15 July 2022	00	DESIGNED TO MEET THE LEGAL AND REGULATORY REQUIREMENTS OF THE UNITED ARAB EMIRATES



DATA PRIVACY PROTECTION POLICY

MASSIF TRADING LLC is committed to protecting the privacy and security of the data and information shared to it by its clients and counterparties. This Data Privacy Protection Policy outlines how we collect, use, and safeguard the data in compliance with the laws and regulations of the United Arab Emirates (UAE).

Information Collection

When applying to open a Trading Account with us and becoming our Client, certain information is required. We may collect Your Information directly from you (via your completed Account Opening Form or otherwise) or from third parties, such as credit reference agencies, fraud prevention agencies, banks, or other financial institutions. This information includes business and personal details such as trade license information, name, address, date of birth, contact details, payment details (including credit card, debit card, and bank account details), and other necessary financial information.

Additionally, we may collect Your information regarding your use of our website(s), such as pages visited, frequency, duration of visit, and trading activities. From time to time, we may request further information to improve our service to you under our relevant Agreement or to comply with applicable laws and regulations.

Use of Information

We will use, store, process, and handle Your Personal Information (in case you are a natural person) in connection with furthering the Agreement between us, in accordance with applicable laws and regulations. Your Information, not in the public domain or already possessed by us without a duty of confidentiality, will be treated as confidential and used solely for purposes including the provision, administration, and improvement of our Services to You, establishing and managing Your account, enhancing customer service and products, and for anti-money laundering and due diligence checks.

By entering into an Agreement with us (to become our Client), you consent to the transmission of Your Personal Information.

Disclosure of Information

Under the Agreement between us, we have the right to disclose Your Information in certain circumstances, including where required by law, requested by our regulator or other regulatory authority, to investigate or prevent fraud or illegal activity, or to our professional advisors. Your Information may also be disclosed to other service providers, our Affiliates, or our employees for specific purposes outlined in our Agreement.

Cookies

When you use our software, we may use cookies to enhance your experience on our website. Cookies are small files of information stored on your computer's hard drive to provide a more relevant and effective experience on the website. You may choose to disable cookies, although this may limit access to certain parts of our website.



Third Party Links

Our website(s) may contain links to third-party websites. While we provide these links for your convenience, we do not review, control, or monitor the privacy practices of these websites. We are not responsible for your interactions with third-party websites.

Safeguard Measures

Your Information is stored on secure servers, and access is limited to those employees or partners who need it to carry out the Agreement between us. We have procedures in place to safeguard and use Your Information, and we will not keep it for longer than necessary.

Change of Information

You may inform us at any time of changes to Your Information or request the deletion of information we hold about you. We will update or delete Your Information in accordance with your instructions, except where required for regulatory or legal purposes or to provide the Services you have requested.

Questions

If you have any questions or comments about this Data Privacy Protection Policy, please send an e-mail to compliance@massiftrading.com and insert the words "Data Privacy Protection Policy" in the "Subject" line.

As the Internet matures, so will our Data Privacy Protection Policy. We will post changes to our Data Privacy Protection Policy on our Website as soon as the commitment has been made to alter any existing policy.

